



Permanento Beheer, located at Oeverkruid 2 (Industrial Estate Dombosch 2) NL-4941 VV Raamsdonksveer The Netherlands, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

<http://www.permanento.com>

<http://www.edge-it.permanento.com>

<http://www.ibs.permanento.com>

<http://www.imc.permanento.com>

<http://www.asia.permanento.com>

Oeverkruid 2 (Industrial Estate Dombosch 2) NL-4941 VV Raamsdonksveer The Netherlands

+31 (0) 162 58 94 00

Within the organisation Hans Ros is the Data Protection Officer of Permanento Beheer and can be reached at [socialmedia@permanento.com](mailto:socialmedia@permanento.com).

#### **Personal data we process:**

Permanento Beheer processes your personal data because you use our services and/or because you provide these to us yourself. Below you will find an overview of the personal data that we process:

- First and last name
- Address details
- Telephone number
- E-mail address
- IP address
- Other personal data that you actively provide, for example by creating a profile on this website, in correspondence and by telephone
- Location data
- Data about your activities on our website
- Data about your browsing habits across different websites (for example, because this company is part of an advertising network)
- List of customer contact details via an app
- Internet browser and device type
- Bank account number

#### **Special and/or sensitive personal data that we process**

Our website and/or service does not intend to collect data about website visitors who are under 16 years of age. Unless they have permission from parents or guardians. However, we cannot verify whether a visitor is over 16. We therefore recommend that parents be involved in their children's online activities, in order to prevent the collection of data about children without parental consent. If you believe that we have collected personal information about a minor without such consent, please contact us at [socialmedia@permanento.com](mailto:socialmedia@permanento.com) and we will delete this information.

#### **For what purpose and on the basis of which basis do we process personal data?**

Permanento Beheer processes your personal data for the following purposes:

- Processing your payment
- Sending you our newsletter and/or advertising folder
- To be able to call you or send you an e-mail if this is necessary to perform our services
- To inform you about changes in our services and products
- To offer you the possibility to create an account
- To deliver goods and services to you
- Permanento Beheer analyzes your behavior on the website in order to improve the website and the products and services offered to match your preferences.
- Permanento Beheer also processes personal data if we are legally obliged to do so, such as data that we need for our tax return.

### **Automated decision-making**

Based on automated processing, Permanento Beheer makes decisions about matters that (significantly) affect individuals. These are decisions made by computer programs or systems, without involving a person (for example an employee of Permanento Beheer). Permanento Beheer uses the following computer programs or systems: No automated decision-making.

### **How long we store personal data**

Permanento Beheer does not store your personal data longer than strictly necessary to realize the purposes for which your data is collected. We use the following retention periods for the following (categories) of personal data: 2 years

### **Sharing personal data with third parties**

Permanento Beheer does not sell your data to third parties and provides them only if necessary for the execution of our agreement with you or to meet a statutory obligation. With companies that process your data on our behalf, we conclude a processor agreement to ensure the same level of security and confidentiality of your data. Permanento Beheer remains responsible for these processes.

### **Cookies, or similar techniques, that we use**

Permanento Beheer uses functional, analytical and tracking cookies. A cookie is a small text file that at the first visit to this website is stored in the browser of your computer, tablet or smartphone. Permanento Beheer uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferences are remembered. These cookies are also used to make the website work properly and to optimize it. In addition, we place cookies that track your surfing behavior so we can offer customized content and ads. During your first visit to our website, we have already informed you about these cookies and asked your permission to place them. You can opt out of cookies by configuring your internet browser so that it no longer stores cookies. In addition, you can also delete all information previously stored via your browser settings. For an explanation see: <https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>

On this website, cookies are also placed by third parties. These are for example advertisers and/or social media companies. Below is an overview: [ For example: Cookie: Googly Analytics Name: \_utma Function: Analytical cookie that measures website visits Retention period: 2 years ]

### **Reviewing, modifying or deleting data**

You have the right to view, correct or delete your personal data. You also have the right to withdraw your possible consent for data processing or to object to the processing of your personal data by Permanento Beheer and you have the right to data portability. This means that you can submit a request to us to send the personal data that we have of you in a computer file to you or another organization named by you. You can send a request for inspection, correction, deletion, data transfer of your personal data or a request to withdraw your permission or to object to the processing of your personal data to [socialmedia@permanento.com](mailto:socialmedia@permanento.com). To make sure that the request for inspection was made by you, we ask you to send a copy of your identity document with the request. Make in this copy your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black. This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks. Permanento Beheer would also like to point out that you have the possibility to lodge a complaint with the national supervisory authority, the Autoriteit Persoonsgegevens. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

### **How we protect personal data**

Permanento Beheer takes the protection of your data seriously and takes appropriate measures to prevent abuse, loss, unauthorized access, unwanted disclosure and unauthorized changes. If you have the impression that your data is not properly secured or there are indications of misuse, please contact our customer service or contact us at [socialmedia@permanento.com](mailto:socialmedia@permanento.com)